# Contact Sheet

## Mt. San Antonio Community College District

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| **Anthem (SAIN) – Group #**<br>New Group numbers | Mt. San Antonio –L17198M018 |
| **SAIN Claim Forms**<br>Shared mailbox for claim form submissions, SN# distributions, claims processing. | SAIN@anthem.com |
| **SAIN Customer Service**<br>Medical providers, students, and school officials for claim/billing information. | Reference SAIN Program<br>Phone: 866-811-7946 |
| **Sydney Digital App**<br>Digital ID card, real-time claim view, and provider search. | |
| **Claim Submissions**<br>Providers can electronically bill via the digital ID card or send bills and EOBs directly to Anthem Blue Cross. | **Anthem Blue Cross**<br>Student Health Claims Department<br>Attn: Claims Manager<br>21215 Burbank Blvd<br>Woodland Hills, CA 91367<br>Priority Fax: (855) 396-8418<br>Email: sain@anthem.com |
| **Sr. Client Manager**<br>Day-to-day contact, Claim/Billing Issues, and Student-Athlete Contact | Michael Conway<br>mconway@studentinsuranceusa.com<br>Phone: 858-764-7873 |
| **Sr. Client Executive**<br>Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing, and Policy Management. | Michael Conway<br>mconway@studentinsuranceusa.com<br>Phone: 858-764-7873 |

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