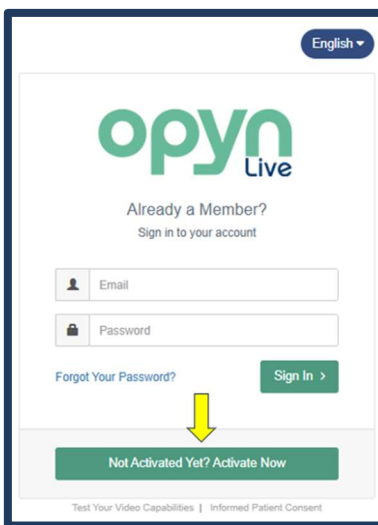


New Student Activation for Opy Live Telehealth Services

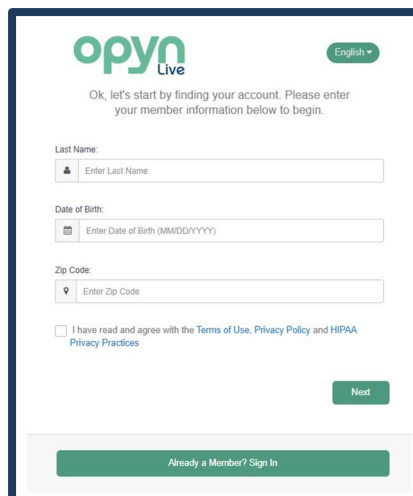
When new students are enrolled with the Opy Health Telehealth services, they will need to activate their account with a user name and password.

The link to access the Live portal will either be provided via email or via a link on the school or insurance website. The link to the Opy Health Live Portal is: <https://live.opynhealth.com/>. When clicked, the following login page will appear for the member to activate their account. To complete the activation and access the portal, the member will need to do the following:

1. Click on the green "Not Activated yet? Activate Now" button.

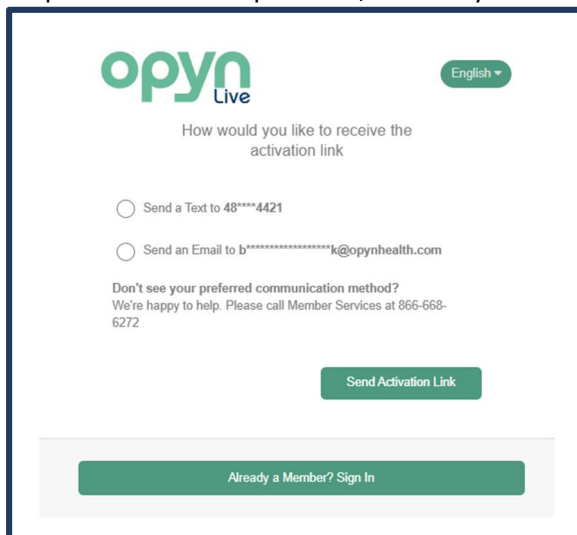


2. On the next page that displays, the member needs to enter the following information. This must match the information provided for the member in the eligibility file:
 - a. Last Name
 - b. Date of Birth
 - c. 5 digit zip code



3. View and Acknowledge the Terms of Use and Privacy Policies

4. Click the Next button
5. The following page will display for the member to choose the method to receive the activation email or text. If no phone number is provided, then only the email option will appear.



The screenshot shows the Oryn Live activation page. At the top left is the Oryn Live logo, and at the top right is a language selection dropdown set to 'English'. The main heading asks 'How would you like to receive the activation link'. There are two radio button options: 'Send a Text to 48***4421' and 'Send an Email to b*****k@opynhealth.com'. Below these options is a note: 'Don't see your preferred communication method? We're happy to help. Please call Member Services at 866-668-6272'. At the bottom of the form is a green button labeled 'Send Activation Link'. Below the form is a separate box with a green button labeled 'Already a Member? Sign In'.

After the student submits the requested information, an activation email/text will be generated. When the student accesses the link provided in the email/text, they will be prompted to setup a password.

After this initial setup, the student will be able to login with their email and password.