

Palo Verde Community College District

Anthem (SAIN) - Group # 1872DF

Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management	Brenda McBride <u>bmcbride@studentinsuranceusa.com</u> phone: 310-405-0671
Sr. Client Manager Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact	Dashaye Clarke dclarke@studentinsuranceusa.com phone: 310-405-0676
SAIN Claim Forms Shared mailbox for claim form submissions and processing	claims@studentinsuranceusa.com
SAIN Provider Verification (MEDICAL PROVIDERS ONLY)	Reference SAIN Program phone: 866-811-7946
Claim Submission Process (MEDICAL PROVIDERS ONLY)	Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs) Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418
Electronic Billing is not available under Anthem's SAIN program	