

**Long Beach Community College District**  
**Anthem (SAIN) - Group # 1157RA**

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| <p><b>Sr. Client Executive</b><br/>Escalated Issues, On-site visits, Staff Training,<br/>Renewals, Reporting and Invoicing and Policy<br/>Management</p> | <p><b>Brenda McBride</b><br/><a href="mailto:bmcbride@studentinsuranceusa.com">bmcbride@studentinsuranceusa.com</a><br/>phone: 310-405-0671</p>  |
| <p><b>Sr. Client Manager</b><br/>Day-to-day contact for N# distribution,<br/>Claim/Billing Issues, and Student-Athlete Contact</p>                       | <p><b>Dashaye Clarke</b><br/><a href="mailto:dclarke@studentinsuranceusa.com">dclarke@studentinsuranceusa.com</a><br/>phone: 310-405-0676</p>  |
| <p><b>SAIN Claim Forms</b><br/>Shared mailbox for claim form submissions and<br/>processing</p>  | <p><a href="mailto:claims@studentinsuranceusa.com">claims@studentinsuranceusa.com</a></p>  |
| <p><b>SAIN Provider Verification</b><br/><b>(MEDICAL PROVIDERS ONLY)</b></p>   | <p>Reference <b>SAIN Program</b><br/>phone: 866-811-7946</p>   |
| <p><b>Claim Submission Process</b><br/><b>(MEDICAL PROVIDERS ONLY)</b></p>   | <p><b>Fax or USPS Mail Claim form with all bills</b><br/>(HCFA1500, UB-04, and Primary EOBs)</p> <p><b>Anthem Blue Cross</b><br/><b>Student Health Claims Department</b><br/><b>Attn: Claims Manager</b><br/>21215 Burbank Blvd<br/>Woodland Hills, CA 91367<br/><b>Priority Fax: 855-396-8418</b></p> |
| <p><b>***Electronic Billing is not available under Anthem's SAIN program***</b></p>  |  |