

## **Santa Monica College**

Anthem (SAIN) - Group #1157QX

| Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management | Brenda McBride <u>bmcbride@studentinsuranceusa.com</u> phone: 310-405-0671   |
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| Sr. Client Manager  Day-to-day contact for N# distribution,  Claim/Billing Issues, and Student-Athlete  Contact                | Christine Donegan cdonegan@studentinsuranceusa.com phone: 818-449-9074   |
| SAIN Claim Forms  Shared mailbox for claim form submissions and processing   | claims@studentinsuranceusa.com   |
| SAIN Provider Verification (MEDICAL PROVIDERS ONLY)  | Reference SAIN Program phone: 866-811-7946   |
| Claim Submission Process<br>(MEDICAL PROVIDERS ONLY)   | Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs)  Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418 |