

Barstow Community College District

Anthem (SAIN) - Group #1857SF

| Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management | Brenda McBride <u>bmcbride@studentinsuranceusa.com</u> phone: 310-405-0671 |
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| Sr. Client Manager Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact | Christine Donegan cdonegan@studentinsuranceusa.com phone: 818-449-9074 |
| SAIN Claim Forms Shared mailbox for claim form submissions and processing | claims@studentinsuranceusa.com |
| SAIN Provider Verification (MEDICAL PROVIDERS ONLY) | Reference SAIN Program phone: 866-811-7946 |
| Claim Submission Process (MEDICAL PROVIDERS ONLY) | Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs) Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418 |
| ***Electronic Billing is not available under Anthem's SAIN program*** | |