

West Hills Community College District

Anthem (SAIN) - Group #s

Coalinga - 1875MD

Lemoore – 1875ME

<p>Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management</p>	<p>Justin Vaughn jvaughn@studentinsuranceusa.com phone: 501-940-8063</p>
<p>Client Manager Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact</p>	<p>Dashaye Clarke dclarke@studentinsuranceusa.com phone: 310-405-0676</p>
<p>SAIN Claim Forms Shared mailbox for claim form submissions and processing</p>	<p>claims@studentinsuranceusa.com</p>
<p>SAIN Provider Verification (MEDICAL PROVIDERS ONLY)</p>	<p>Reference SAIN Program phone: 866-811-7946</p>
<p>Claim Submission Process (MEDICAL PROVIDERS ONLY)</p>	<p>Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs)</p> <p>Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418</p>
<p>***Electronic Billing is not available under Anthem’s SAIN program***</p>	