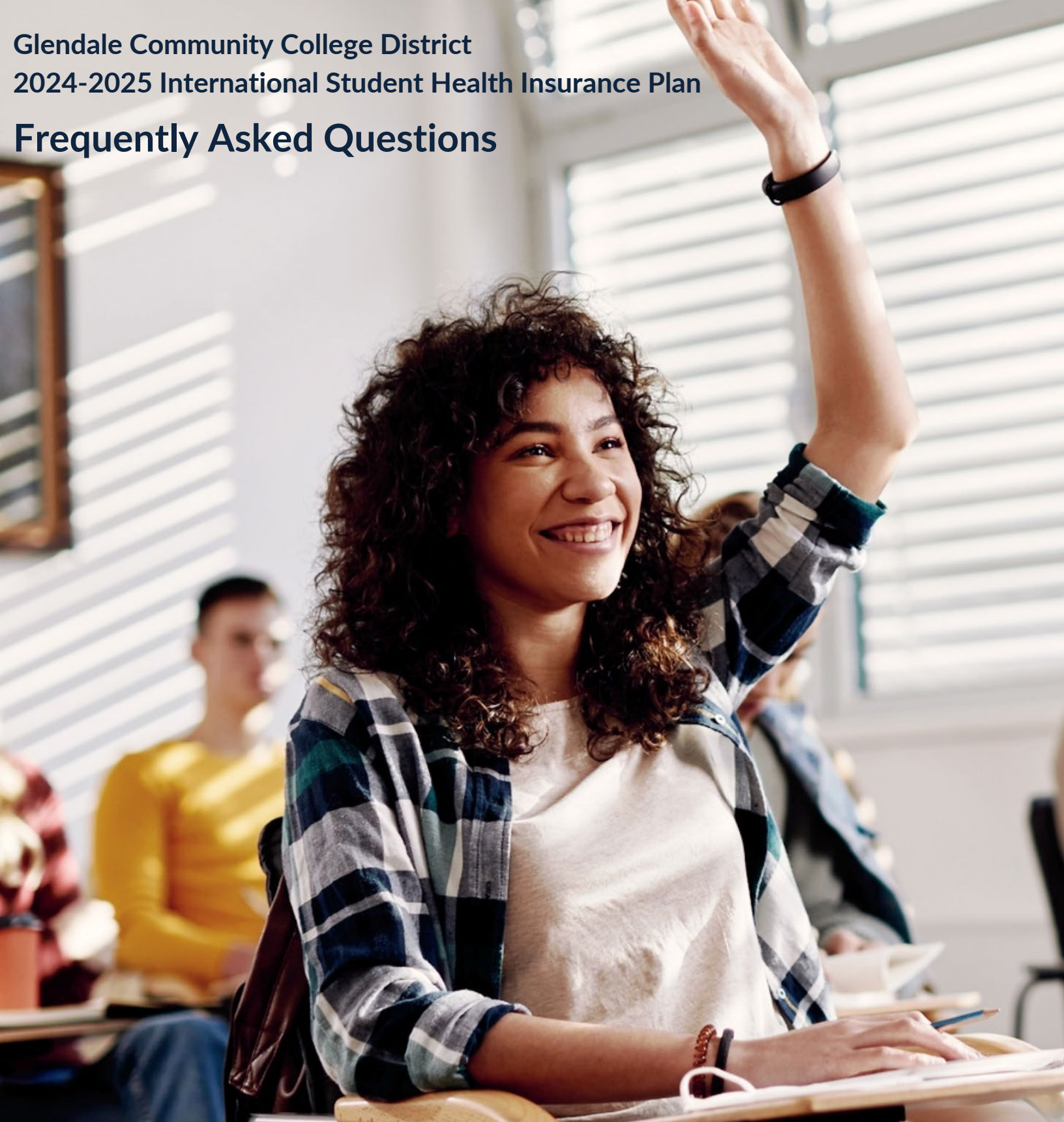


Glendale Community College District  
2024-2025 International Student Health Insurance Plan

# Frequently Asked Questions





## How do I enroll?

All International students enrolled at Glendale Community College are automatically enrolled in the Student Health Insurance Plan. The insurance cost will be added to the student's tuition and fees at registration.

OPT students can request a quote via email for themselves and eligible dependents through the Student Insurance Website [OPT Enrollment](#). Full payment via credit card is required upon enrollment. Eligible dependents can only be enrolled for the exact coverage dates as the OPT student.

## Can I enroll my dependents?

International students enrolled in the Insurance Plan can enroll their eligible dependents directly through the Student Insurance Website [Dependent Enrollment](#). Full payment via credit card is required upon enrollment. Eligible dependents can only be enrolled for the exact coverage dates as the student.

## How much does it cost?

The premium per semester is \$690 per student, \$1,590 per spouse, and \$1,368 per child. Each semester provides 6 months of coverage.

## How do I obtain an ID card?

Upon enrollment from your college, your Medical ID Card (for Medical and Pharmacy coverage) will be emailed to you upon receipt of enrollment from your college from Robin Assist. Your Dental and Vision ID card is digitally available through Anthem by downloading the Sydney app and registering with your **Student ID** number [Sydney Health Mobile App | Sydney Health](#).

## What is covered?

The student health insurance plans include medical, pharmacy, dental, vision care, and virtual health coverage. For complete benefit details and plan resources, please visit the Student Insurance Website [Student Insurance Website](#).



## How do I access care?

For non-urgent medical conditions, visit the Student Health Center on campus. [Student Health Center Website](#). The Health Center staff can treat many medical conditions or, if necessary, refer you to another doctor or specialist. Specialists are providers who practice a specific area of medicine.

If you need to see a doctor immediately and cannot wait for a scheduled appointment, please visit a nearby Urgent Care Center or schedule a Virtual Health appointment with [Recuro Virtual Health](#).

If you have a life-threatening emergency, call 911 for an ambulance or go to the nearest hospital's Emergency Room (ER).

## Can I only see certain doctors in California?

Your Student Health Insurance Plan is a national PPO, meaning you can see Preferred Care Providers (**In-Network**) and Non-Preferred Care Providers (**Out-of-Network**) across the country. We recommend seeing care from In-Network / Preferred Care Providers to save costs. These providers are contracted (In-Network) with United Health Care. To find a Preferred Care Provider, visit [United Healthcare- Preferred Providers](#) and select Optional PPO.

## Who do I contact if I have a question?

Enrollment & Eligibility Questions	Student Insurance 800-367-5830 <a href="mailto:international@studentinsuranceusa.com">international@studentinsuranceusa.com</a> <a href="#">Student Health Center Website</a>
Claims and Pharmacy Questions	Robin Assist 877-810-6870 <a href="mailto:studentinsurance@robinassist.com">studentinsurance@robinassist.com</a>
Finding a Preferred Provider	<a href="#">United Healthcare- Preferred Providers</a>
Anthem Dental Questions	844-729-1565
Anthem Vision Questions	866-723-0515
Recuro Virtual Health	855-6RECURO