

Santa Monica Community College District

Anthem (SAIN) - Group #1157QX

Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management	Brenda McBride <u>bmcbride@studentinsuranceusa.com</u> phone: 310-405-0671
Client Manager Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact	Christine Donegan <u>cdonegan@studentinsuranceusa.com</u> phone: 617-501-0052
SAIN Claim Forms Shared mailbox for claim form submissions and processing	<u>claims@studentinsuranceusa.com</u>
SAIN Provider Verification (MEDICAL PROVIDERS ONLY)	Reference SAIN Program phone: 866-811-7946
Claim Submission Process (MEDICAL PROVIDERS ONLY)	Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs) Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418
Electronic Billing is not available under Anthem's SAIN program	