

**San Bernardino Community College District**  
**Anthem (SAIN) - Group #s**  
**Crafton College – 1850VG**  
**San Bernardino Valley College – 185VH**

<p align="center"><b>Sr. Client Executive</b> Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management</p>	<p align="center"><b>Brenda McBride</b> <a href="mailto:bmcbride@studentinsuranceusa.com">bmcbride@studentinsuranceusa.com</a> phone: 310-405-0671</p>
<p align="center"><b>Client Manager</b> Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact</p>	<p align="center"><b>Christine Donegan</b> <a href="mailto:cdonegan@studentinsuranceusa.com">cdonegan@studentinsuranceusa.com</a> phone: 617-501-0052</p>
<p align="center"><b>SAIN Claim Forms</b> Shared mailbox for claim form submissions and processing</p>	<p align="center"><a href="mailto:claims@studentinsuranceusa.com">claims@studentinsuranceusa.com</a></p>
<p align="center"><b>SAIN Provider Verification</b> <b>(MEDICAL PROVIDERS ONLY)</b></p>	<p align="center">Reference <b>SAIN Program</b> phone: 866-811-7946</p>
<p align="center"><b>Claim Submission Process</b> <b>(MEDICAL PROVIDERS ONLY)</b></p>	<p align="center"><b>Fax or USPS Mail Claim form with all bills</b> (HCFA1500, UB-04, and Primary EOBs)</p> <p align="center"><b>Anthem Blue Cross</b> <b>Student Health Claims Department</b> <b>Attn: Claims Manager</b> 21215 Burbank Blvd Woodland Hills, CA 91367 <b>Priority Fax: 855-396-8418</b></p>
<p align="center"><b>***Electronic Billing is not available under Anthem’s SAIN program***</b></p>	