

**Feather River Community College District**  
**Anthem (SAIN) - Group ID Number: 1157TS**

<p><b>Sr. Client Executive</b> Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management</p>	<p><b>Justin Vaughn</b> <a href="mailto:jvaughn@studentinsuranceusa.com">jvaughn@studentinsuranceusa.com</a> phone: 501-940-8063</p>
<p><b>Client Manager</b> Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete Contact</p>	<p><b>Christine Donegan</b> <a href="mailto:cdonegan@studentinsuranceusa.com">cdonegan@studentinsuranceusa.com</a> phone: 818-598-8900 ext. 0222</p>
<p><b>SAIN Claim Forms</b> Shared mailbox for claim form submissions and processing</p>	<p><a href="mailto:claims@studentinsuranceusa.com">claims@studentinsuranceusa.com</a></p>
<p><b>SAIN Provider Verification</b> <b>(MEDICAL PROVIDERS ONLY)</b></p>	<p>Reference <b>SAIN Program</b> phone: 866-811-7946</p>
<p><b>Claim Submission Process</b> <b>(MEDICAL PROVIDERS ONLY)</b></p>	<p><b>Fax or USPS Mail Claim form with all bills</b> (HCFA1500, UB-04, and Primary EOBs)</p> <p><b>Anthem Blue Cross</b> <b>Student Health Claims Department</b> Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418</p>
<p><b>***Electronic Billing is not available under Anthem's SAIN program***</b></p>	