

## **Butte-Glenn Community College District**

Anthem (SAIN) - Group ID Number: 1842ZR

Sr. Client Executive Escalated Issues, On-site visits, Staff Training, Renewals, Reporting and Invoicing and Policy Management	Justin Vaughn <a href="mailto:jvaughn@studentinsuranceusa.com">jvaughn@studentinsuranceusa.com</a> phone: 501-940-8063
Client Manager  Day-to-day contact for N# distribution, Claim/Billing Issues, and Student-Athlete  Contact	Christine Donegan <u>cdonegan@studentinsuranceusa.com</u> phone: 818-598-8900 ext. 0222
SAIN Claim Forms  Shared mailbox for claim form submissions and processing	claims@studentinsuranceusa.com
SAIN Provider Verification (MEDICAL PROVIDERS ONLY)	Reference SAIN Program phone: 866-811-7946
Claim Submission Process (MEDICAL PROVIDERS ONLY)	Fax or USPS Mail Claim form with all bills (HCFA1500, UB-04, and Primary EOBs)  Anthem Blue Cross Student Health Claims Department Attn: Claims Manager 21215 Burbank Blvd Woodland Hills, CA 91367 Priority Fax: 855-396-8418
***Electronic Billing is not available under Anthem's SAIN program***	